

# THE CEO – CHIEF EVENTS OFFICER, CHEAT SHEET

## OBJECTIVES

- ❑ Establish Clear Event Goals for each event the
- ❑ Align Events with Corporate Strategy. Ensure that event objectives are in sync with the overall business strategy.
- ❑ Innovate Event Concepts. Attend event industry events to stay on top of new event concepts to stay ahead of industry trends.
- ❑ Develop and maintain a multi-year event strategy.
- ❑ Regularly engage with key stakeholders to understand their needs and expectations from events.
- ❑ Implement a process for continual refinement of event objectives based on feedback and performance.
- ❑ Proactively experiment into new ways of connecting attendees to keep the business relevant.

## FINANCIAL PERFORMANCE

- ❑ Participate in event budgets creation and maintain constant monitoring.
- ❑ Implement strategies for cost reduction and efficient resource utilization.
- ❑ Regularly analyze and report on the return on investment (ROI) of each event.
- ❑ Explore and implement new revenue streams through events (e.g., sponsorships, partnerships).
- ❑ Ensure accurate and timely financial reporting for events.
- ❑ Oversee contract negotiations with vendors and partners to ensure favorable terms.

## DATA

- ❑ Implement systems for efficient data collection from events.
- ❑ Regularly review event data to extract insights and trends.
- ❑ Do not roll out events without proper measurement in place.
- ❑ Quickly act on portfolio items performance. Distribute wins, minimize losses.
- ❑ Ensure compliance with data protection regulations.
- ❑ Develop deep feedback loops from in-person, online and hybrid attendees.

## EVENT TECH

- ❑ Stay on top of new technologies to enhance attendee experience.
- ❑ Participate in tech demos. Understand key requirements.
- ❑ Ensure a solid tech stack with vertical tools for specific event needs.
- ❑ Consolidate all tech stack. Own all final decisions.
- ❑ Negotiate hard. Avoid multi-year deals.
- ❑ Consider the front end attendee experience. Decide for CMS and vertical technical requirements.
- ❑ Create and check with an event tech team.
- ❑ Ensure compliance with data protection laws.

## M&A (MERGERS AND ACQUISITIONS)

- ❑ Oversee the integration of events post-merger or acquisition.
- ❑ Ensure cultural alignment in events involving merged or acquired entities.
- ❑ Conduct thorough due diligence for event-related partnerships and acquisitions.
- ❑ Align event strategies post-M&A for cohesive brand messaging.

## TEAM

- ❑ Provide clear direction and leadership to the events team.
- ❑ Ensure team members are trained and equipped with necessary skills.
- ❑ Regularly review team performance and provide constructive feedback.
- ❑ Oversee the hiring and onboarding process for new team members.
- ❑ Foster collaboration between the events team and other departments. Facilitate connections with other C-levels.
- ❑ Keep a high team morale and a positive work environment.

## EXPERIENCE

- ❑ Ensure that events consistently reflect and promote the company's brand.
- ❑ Review latest developments in experience design. Roll them out incrementally.
- ❑ Guarantee that events are accessible and inclusive to all attendees.
- ❑ Leverage, plan and measure attendees connection.
- ❑ Design for engagement, track the outcomes
- ❑ Develop programs for engaging attendees after the event.

## SUSTAINABILITY AND CSR

- ❑ Commit to the sustainability of the overall program.
- ❑ Develop strategies to minimize the carbon footprint of the portfolio.
- ❑ Incorporate community engagement and support.
- ❑ Select suppliers and partners adhere to sustainability standards.
- ❑ Regularly report on sustainability efforts and achievements
- ❑ Integrate CSR initiatives into the program

## REPORTING

- ❑ Regularly report on the performance of each event.
- ❑ Monitor and report on KPIs for portfolio.
- ❑ Prepare and present reports to stakeholders on event outcomes.
- ❑ Consider non financial objective reporting. Engagement, CSR, Impact.
- ❑ Report on performance against competitors.
- ❑ Compile and share learnings and feedback from each event.
- ❑ Future Recommendations: Provide strategic recommendations for future events based on reporting insights.



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